

## Frequently Asked Questions

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### **What is a retainer?**

A retainer is a sum of money that you would be required to pay before legal work commenced. The amount varies depending on the size and complexity of your case. As work is performed for you, the amount billed will be deducted from the retainer. If the retainer amount falls below a certain level, you may be required to replenish it so that we may continue to work for your case. If all requested work is completed and you still have an amount of unused retainer, you will receive the difference back.

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### **Can I pay my retainer or fees with a credit card, check or cash?**

Yes we accept checks, cash, and MasterCard and Visa credit cards for payment.

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### **What is a retainer agreement?**

It is a contract between the firm and you. It explains in detail what you have asked us to do and what charges for which you will be responsible. It is required that this document be signed before any work will be done on your behalf.

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### **What are your rates?**

Rates vary depending on the attorney and the complexity of the matter involved.

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### **Will I be charged for the initial consultation?**

Most often, you will not be charged. However, each case is different and there may be circumstances in which we will need to charge for the first visit.

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### **How long will it take to resolve my case?**

Unfortunately, every case is different and it is impossible to tell how long a case will continue. What may appear to be a simple matter may not be and vice versa.

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